

# KNOWLEDGE MANAGEMENT IN ACTION

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## **Scope and Topics**

Organizations of different kinds, from structured companies up to social networks or virtual communities, are becoming increasingly aware of the need to collect, organize, mobilize, increase, in sum *manage*, the knowledge characterizing their ability to stay alive, adapt and evolve in a turbulent context. Knowledge Management (KM) is a keyword under which different organizational and technological approaches to answer this need are referred to, both in applied research and in the practices of real organizations. KMIA aims to collect papers reporting on experiences that are confronted with real situations and highlight problems, requirements and solutions that are derived from those experiences by taking into account the following perspectives:

- organizational strategies to enact and promote KM within organizations, and their relation with the ICT technology
- various kinds of knowledge, application domains, organizational structures, and their implication on KM
- methods and approaches for the design of KM solutions
- techniques and technologies for a sustainable KM (CSCW-based approaches, web-based approaches, etc.)
- critical success factors for KM socio-technical solutions
- evaluation of KM applications in real situations
- lessons-learned in each phase of the KM application life-cycle, from conception up to continuous adaptation
- critical comparison of technologies, field studies and strategies in KM
- any other perspective contributing to a better understanding of KM in action

## **Important date:**

30 April 2008: early registration deadline

**Registration:** details can be found at <http://www.wcc2008.org/site/>